



calltower

GLOBAL
TERRITORY SALES MAP



William Rubio

Chief Revenue Officer

wrubio@calltower.com

o. +1 (954) 369-2216

m. +1 (954) 347-1094



Joe Bigio

Sr VP, CCaaS, CX, AI Solutions

jbigio@calltower.com

o. +1 514-270-5464 X4518

m. +1 (514) 996-546



Seanna Baumgartner

VP of Marketing

seanna@calltower.com

o. +1 (617) 936-7793

m. +1 (781) 738-7990



Paul Holden

VP of Sales, EMEA

pholden@calltower.co.uk

o. +44 2045 259670

m. +44 7834 531068



Beth Peters

Sales Operations Manager

bpeters@calltower.com

o. +1 (630) 246-4604

m. +1 (847) 899-2848



Bryan Green

Sr. Director Global Alliance

bgreen@calltower.com

o. +1 (847) 469-4581

m. +1 (312) 927-3737



Sam Barron

Sr. Sales Director

sbarron@calltower.com

o. +1 (617) 370-5843

m. +1 (413) 320-1643



Rafael Renteria

Sr. Sales Director

rrenteria@calltower.com

o. +1 (630) 364-4945

m. +1 (630) 669-9886



Kade Herbert

Marketing Manager

kherbert@calltower.com

o. +1 (702) 951-2449

m. +1 (801) 556-7173



Jack Larson

Sales Manager

jl Larson@calltower.com

o. +1 (617) 380-3055

m. +1 (413) 320-8011



Patrice Boies

Sales Director CCaaS/CX/CAI

pboies@calltower.com

o. +1 514-270-5464 X4580

m. +1 (514) 718-1584

Marketing



Madison Doner

Partner Marketing Strategist
mdoner@calltower.com
o. (434) 338-7929
m. (631) 316-3158



Marsha Kagan

Marketing Manager, CCaaS, CX
mkagan@calltower.com
o. 514-270-5464 X4533
m. (514) 661-4904



Christina Alvarez

Inbound Marketing Lead
calvarez@calltower.com
o. (786) 305-8202
m. (305)-323-7469



Presley Etzwiler

Events Coordinator
petzwiler@calltower.com
o. (385) 955-3528
m. (801) 755-1986



Giggys Jayaweera

Sales Operations
Manager EMEA
gjayaweera@calltower.com
o. +44 20 4600 1980
m. +44 78 3489 7131



Jennifer Bennett

Quote Specialist
jbennett@calltower.com
o. (630) 401-8838
m. (630) 930-8186



Noel Baumgartner

Sales Operations Administrator
nbaumgartner@calltower.com
o. (630) 401-8838



Sandy Kossek

Quote Specialist
skossek@calltower.com
o. (813) 413-4808

BDR/SDR Team



Luther Shell

Business Development Lead
lshell@calltower.com
o. (276) 260-5948
m. (512) 998-1615



Sean Rush

Business Development Rep
srush@calltower.com
o. (801) 508-5725
m. (516) 497-1137



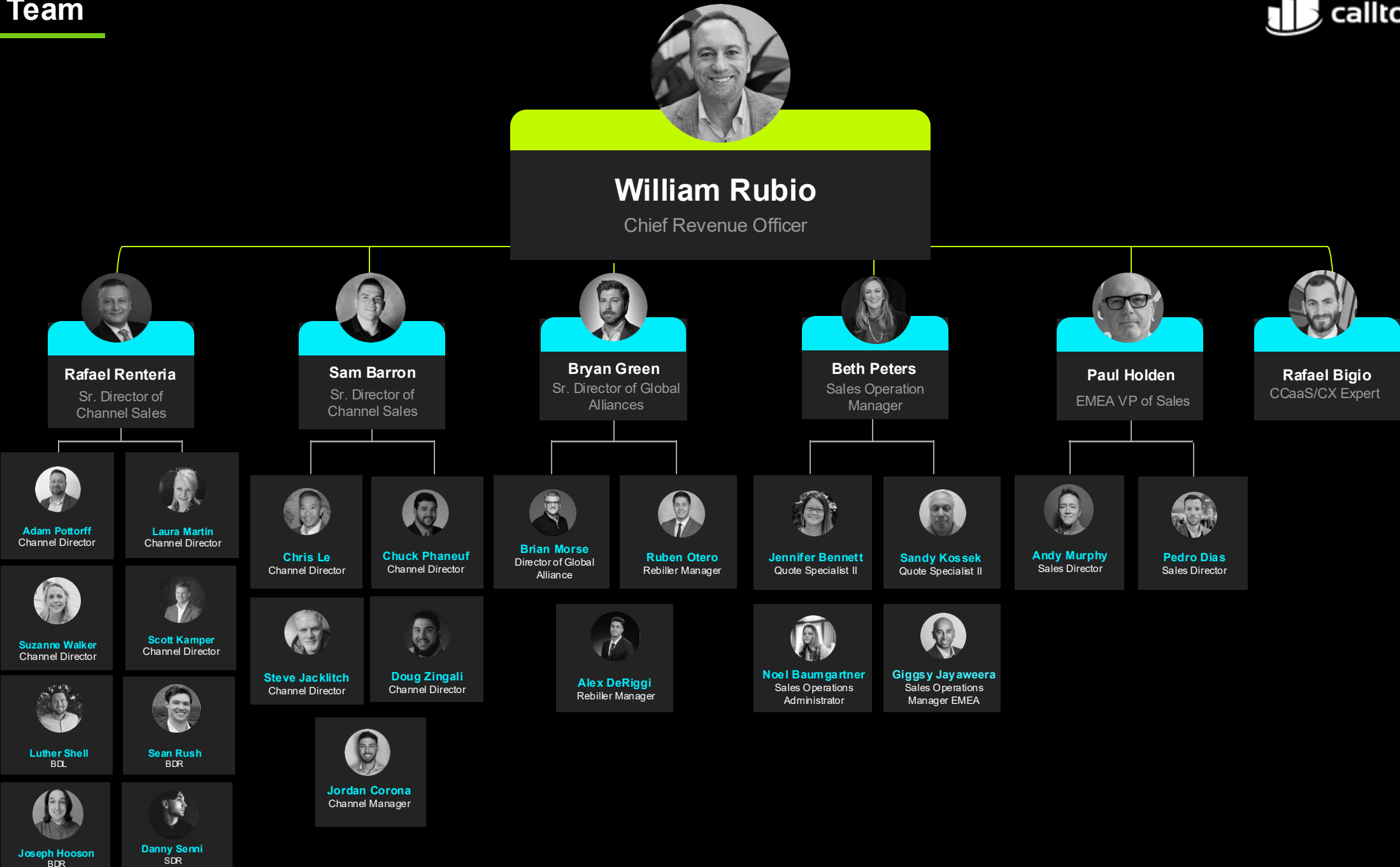
Joseph Hooson

Business Development Rep
jhooson@calltower.com
o. (224) 582-0449
m. (630) 835-9035



Danny Senni

Sales Business Rep
dsenni@calltower.com
o. (672) 867-2016
m. (778) 806-1844





Joe Bigio

Sr VP, CCaaS, CX, AI Solutions



Marketa Foudad

Operations Manager



Patrice Boies

Sales Director CCaaS/CX/CAI



Phillipe Vézina

Dr. Professional Services



Philford Griffith

Administration
Specialist



Zohra Rahal

Operation
Administrative



Eloise Boileau

Sr. Advisor,
Proposal Manager
CCaaS & UCaaS



Danny Senni

Sales Business
Representative



Ken Lou

Sr. Account
Executive



François Trempe

Supervisor PS



Brian Chase

Supervisor PS



Jacob Percs

Technical Lead



Harold Lobo
Contact Center
Solutions Integrator



Joseph Forte
Contact Center
Solutions Integrator



Alister Moore
Sr. Contact Center
Solutions Integrator



Chester Ryan
Contact Center
Solutions Integrator



Léandre Guertin
CAI Developer



Mohammed Tarik
Contact Center
Solutions Integrator



**Louis-Daniel
Boulanger**
CC Solutions BA



Anthony Totarella
Contact Center
Solutions Integrator



Ernest Westphal
Sr. Contact Center Solutions BA



Doug Larsen

Exec VP, Product & Software Development
dlarsen@calltower.com
o. (801) 285-6634
m. (801) 949-9417



Rachell McConkie

CCaaS Product Owner
rmcconkie@calltower.com
o. (385) 253-8694
m. (801) 598-6260



Ki Jensen

UCaaS Product Owner
kjensen@calltower.com
o. (801) 960-8764
m. (801) 960-8764



Alain LeBrasseur

Product Owner, CCaaS, CX, CAI
rmcconkie@calltower.com
o. 514-270-5464
m. 438-888-1297



Ryan Osborne

Telecom Product Owner
rosbrone@calltower.com
o. +44 20 4600 1980
m. +44 78 6680 2557



Tim Bushell

Solution Architect Manager
tbushell@calltower.com
o. 514-270-5464 X4547
m. 519-318-8512



Geronimo Garcia

Solution Architect
ggarcia@calltower.com
o. (415) 869-8974
m. (818) 281-6453



Justin Weidmark

Sr. Solutions Architect
jweidmark@calltower.com
o. 514-270-5464 X4550
m. 647-444-5801



Reynald Decius

Sr. Solutions Architect
rdecius@calltower.com
o. 514-270-5464
m. (514) 746-6855



Zac Rivera

Solution Architect
zrivera@calltower.com
o. 585-563-1550
m. (585) 314-7339



Pat Davis

Solution Architect
pdavis@calltower.com
o. (214) 722-5431
m. (815) 546-7314

**Melinda Hicks**

Senior Manager, Client Success
mhicks@calltower.com
(801) 702-4244

**Bonn Moreno**

Client Success Manager
bmoreno@calltower.com
(862) 357-2845

**Ann Taylor Stanley**

Sr. Client Success Manager
astanley@calltower.com
(843) 628-5401

**Victoria Bodish**

Client Success Manager
vbodish@calltower.com
(217) 216-3579

**William Dearing**

Manager of Client Success
wdearing@calltower.com
(901) 554-5845

**Tim Legaspi**

Client Success Associate
tlegaspi@calltower.com
(385) 787-6102

**Karina Amyot**

Sr. Client Success Manager
kamyot@calltower.com
(585) 563-1315

**Daniel Moubazbaz**

Client Success Manager
dmoubazbaz@calltower.com
514-270-5464

**Austin Brenk**

Client Success Specialist
abrenk@calltower.com
(801) 934-3729

**Brian Maniquis**

Client Success Associate
bmaniquis@calltower.com
(385) 237-0921

**Erick Hebel**

Sr. Client Success Manager
ehebel@calltower.com
(801) 208-8346

**Sheila Lee**

Client Success Manager
slee@calltower.com
(801) 305-4430

**Caston Dastrup**

Client Success Specialist
cdastrup@calltower.com
(801) 508-5666

**Marsh Demata**

Client Success Associate
mdemata@calltower.com
(645) 234-1638

**Mike Phung**

Sr. Client Success Manager
mphung@calltower.com
(832) 290-1299

**Shayla Smith**

Account Development Executive
ssmith@calltower.com
(254) 677-7577

**Johnson Nguyen**

Client Success Specialist
jnguyen@calltower.com
(385) 337-4939

**Grashie Carmelotes**

Client Success Associate
mcarmelotes@calltower.com
(645) 234-1638

**Salvatore Marti**

Sr. Client Success Manager
smarti@calltower.com
514-270-5464

**Jennifer Gann**

Key Account Sales Executive
jgann@calltower.com
(256) 457-3029



Paul Holden

VP of Sales, EMEA

pholden@calltower.co.uk

o. + 44 204 525 9670

m. +44 783 453 1068



Andy Murphy

Sales Director EMEA

amurphy@calltower.com

o. +44 787 585 8542

m. 07443 198300



Pedro Dias

Sales Director EMEA

pdias@calltower.com

o. +44 204 600 1981

m. 351 91 301 7184

EMEA Region

APAC Region



Sam Barron

Sr. Director of Channel Sales
sbarron@calltower.com
o. (617) 370-5843
m. (413) 320-1643



Chris Le

Channel Director
clee@calltower.com
o. (818) 721-8221
m. (818) 577-9990



Chuck Phaneuf

Channel Director
cphaneuf@calltower.com
o. (617) 213-1037
m. (617) 733-1025



Steve Jacklitch

Channel Director
sjacklitch@calltower.com
o. (651) 372-4692
m. (651) 295-3234



Jordan Corona

Channel Manager
jcorona@calltower.com
o. (954) 393-0765
m. (954) 804-3712



Doug Zingali

Channel Director
dzingali@calltower.com
o. (781) 656-4298
m. (781) 656-4298





Bryan Green

Sr. Director of Global Alliances

bgreen@calltower.com

o. (847) 469-4581

m. (312) 927-3737



Brian Morse

Director of Global Alliance

bmorse@calltower.com

o. (262) 956-2031

m. (630) 336-8181



Alex DeRiggi

Rebiller Partner Manager

aderiggi@calltower.com

o. (516) 382-8506

m. (516) 382-8506



Ruben Otero

Rebiller Partner Manager

rotero@calltower.com

o. (858) 944-8054

m. (816) 332-2161





Rafael Renteria

Sr. Director of Channel Sales
rrenteria@calltower.com
o. (630) 364-4945
m. (630) 669-9886



Adam Pottorff

Channel Director
apottorff@calltower.com
o. (720) 452-8286
m. (303) 210-4584



Suzanne Walker

Channel Director
swalker@calltower.com
o. (704) 817-0848
m. (704) 654-6636



Laura Martin

Channel Director
lmartin@calltower.com
o. (469) 809-7698
m. (214) 725-4531



Scott Kamper

Channel Director
skamper@calltower.com
o. (937) 745-1077
m. (614) 296-5079



Luther Shell

Business Development Lead
lshell@calltower.com
o. (276) 260-5948
m. (512) 998-1615



Sean Rush

Business Development Representative
srush@calltower.com
(516) 497-1137



Joseph Hooson

Business Development Representative
jhooson@calltower.com
o. (224) 582-0449
m. (630) 835-9035





CHRIS LE

Channel Director

cle@calltower.com

o. (818) 721-8221

m. (818) 577-9990

-
- CA,WA,ID, AK, HI, NV, OR

NA Region





ADAM POTTORFF

Channel Director

apottorff@calltower.com

o. (720) 452-8286

m. (303) 210-4584

-
- NA region: NM, KS, OK, CO, WY, UT, AZ
 - LATAM region: Mexico, EL Salvador, Panama

NA and LATAM Regions





STEVE JACKLITCH

Channel Director

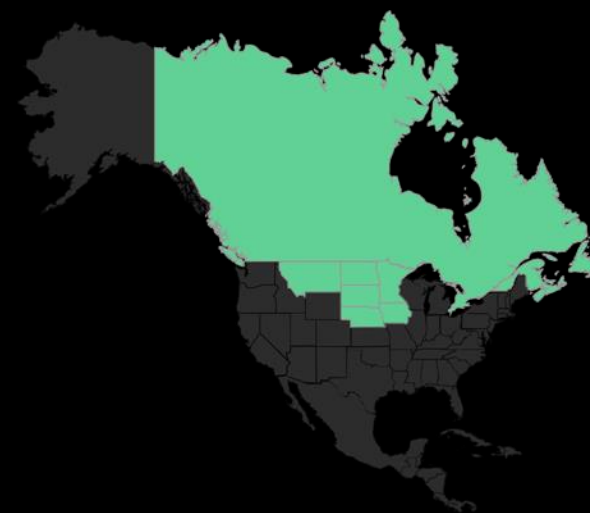
sjacklitch@calltower.com

o. (651) 372-4692

m. (651) 295-3234

-
- NA Region: MT, ND, SD, NE, MN, IA, Canada

NA Region





Scott Kamper

Channel Director

skamper@calltower.com

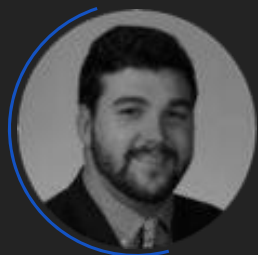
o. (937) 745-1077

m. (614) 296-5079

- NA region: WI, IL, OH, MI, IN, MO, KY, Puerto Rico, Jamaica, Virgin Islands

NA Region





Chuck Phaneuf

Channel Director

cphaneuf@calltower.com

o. (617) 213-1037

m. (617) 733-1025

- NA region: ME, MA, RI, CT, NH, VT, PA



Doug Zingali

Channel Director

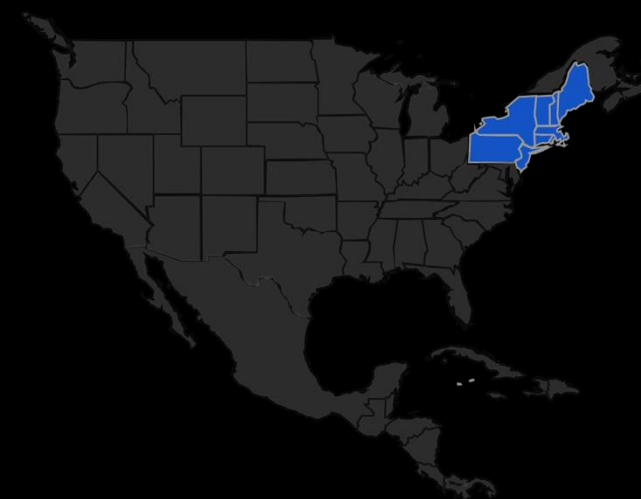
dzingali@calltower.com

o. (781) 656-4298

m. (781) 656-429

- NA region: NY, NJ

NA Region





Laura Martin

Channel Director

lmartin@calltower.com

o. (469) 809-7698

m. (214) 725-4531

- NA region: TX, AL, LA, MS, AR
- LATAM: Venezuela, Guyana, Suriname, French Guiana, Brazil, Argentina, Paraguay, Uruguay

NA and LATAM Regions





Suzanne Walker

Channel Director

swalker@calltower.com

o. (704) 817-0848

m. (704) 654-6636

- NA region: MD, DE, DC, TN, GA, NC, WV, VA
- LATAM region: Colombia, Ecuador, Peru, Bolivia, Chile

NA and LATAM Regions





Jordan Corona

Channel Manager

jcorona@calltower.com

o. (954) 393-0765

m. (954) 804-3712

-
- NA region: Florida

NA Region

